

Person Specification

# Development/Outreach Worker

**Essential:**

Values:

* Commitment to service user-led community development work.
* Understanding of the Social Model of Disability (described in accompanying paperwork), and Empowerment.
* Commitment to working in an anti-discriminatory way in accordance with the Network’s Policy on Equal Opportunities.
* Commitment and understanding of working in person-centred way

Knowledge and Skills:

* Experience of working within at least one of the following areas: Physical &/or sensory impairment, mental health, long term conditions.
* Direct knowledge and experience of issues faced by disabled people, those with long term conditions and lived experience of mental health
* Knowledge of the benefits system
* Ability to be a mentor and an enabler
* Ability to support and enable people to voice their issues
* Ability to bring together and facilitate groups of service users
* Resilience and ‘can do’ attitude
* Ability to think creatively to solve problems and challenges
* Good communication skills, face to face, by phone, in writing and through video conferencing
* Research and report writing skills
* Ability to work independently within accountability requirements to line management
* Ability to organise and prioritise own caseload
* Ability to use computer technology, in particular e-mails, word-processing and accessing database information
* Ability to travel independently of public transport within Wiltshire

**Desirable:**

* Understanding of the role of user-controlled organisations.
* Knowledge and understanding of the structures of Health, Social Care and Community services.
* Experience of promoting services, through producing information, displays, or making presentations.